"When setting up RefugEAP (a free online programme of academic English classes for refugee-background students across the UK wishing to access university), we needed to find a way to reliably assess the students to ensure that they were at a suitable level to join the course. We approached Password, as our university has been using their tests for a number of years and know them to be reliable, and they kindly offered us their Password Knowledge Test to conduct online initial assessments with incoming RefugEAP students, and the Password Skills Solo Test as a summative assessment.

For the RefugEAP programme, having access to Password tests has been a game-changer. It has provided a quick, efficient and reliable way for students to demonstrate their entry and exit levels via tests that are recognised by a large number of universities in the UK. This has filled a real need, as many refugee background students typically struggle to access academic English programmes due to not being able to demonstrate their level due to prohibitive costs of similar widely-recognised tests.

I also found the Password Team to be extremely supportive throughout the whole process, meeting with us to explain how the tests worked, and how best to proctor them online, and answering any subsequent email queries swiftly. They were a pleasure to work with.

I'd like to end by saying a huge thank you to the Password Team for all of their support for the RefugEAP Programme, and also for the wider support which they extend to other universities across the UK who use Password Tests as a gateway to university for refugee-background students. Thank you on behalf of all of the students whose journeys into HE you have facilitated.

Aleks Palanac
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