

Short Instructions For Delivering Password Tests

These simplified instructions are for the Password Skills (Reading, Writing, Speaking & Listening modules) and Skills Receptive Skills (Writing & Speaking) tests. Full instructions are available in the Password website "Useful Documents" area <https://englishlanguagetesting.co.uk/password-partners-area/#usefuldocs>.

If you experience any problems or have any questions email the Password Team at support@englishlanguagetesting.co.uk.

PC requirements and set up needed to run Password tests

- Microsoft Windows 7, 8 or 10 operating system
- Internet Explorer 9 or above
- Stable Internet connection
- Headphones and a microphone are required for Password Skills
- Headphones (only) are required for Password Skills Receptive
- A Flash player must be installed for Password Skills Speaking module

Password tests run from a desktop shortcut icon which needs to be set up on each PC being used to run tests; there is a video showing how to do this in the Password website "Useful Documents" area. It is very simple and takes about a minute to do.

- Right click on your desktop, select "New" then select "Shortcut"
- In "Type the location of the item" enter the following text exactly including the speech marks

"C:\Program Files\Internet Explorer\iexplore.exe" -k -nohome
<http://passwordplatform.englishlanguagetesting.co.uk>

- Click on "Next"
- In "Type a name for this shortcut" enter "Password Platform"
- Click on "finish"

The desktop shortcut is now set up.

Flash settings


If running the Speaking module, the Flash settings must be changed to allow use of the microphone during the test without asking the test taker's permission.

In the Windows' Control (Windows 7 & 8) or Settings (Windows 10) panel:

- Double click on the Flash Player if visible or search for 'Flash' in the search box to find it
- Click on the "Camera and Mic" tab, then on "Camera and Microphone Settings by Site"
- Click on "Add"
- Enter "passwordplatform.englishlanguageTesting.co.uk" (text only, without ")
- Select "Allow" in the drop down menu
- Click on "Add", then on "Close"

Before running a Password test

Before running a Password Skills you must check that your headphones and/ or microphones are working correctly:



- Double click on the desktop shortcut, the Password login page will appear filling the entire screen
- Enter the login "checksetup" and password "setup" then click on "login"
- Click on "start" and then "continue", enter your name, click on "continue" and follow the instructions on the screen
- When you have completed the set up test, the login page will be displayed again and you now must check the recorded sound file.
- Enter the login "resultscheck" and the password "check". Then click on "login" to display the " Results & Certificates" page, click on "SEARCH"
- You will see your name displayed near the top of the results displayed, click on its  icon under "ViewRecord"
- Click on "VIEW", and "VIEW" again in the pop up display
- Click on audio player arrow to hear the sound you recorded in the set up test

To run a Password test

- Stop all programs that are running on the PC
- Double click on the desktop shortcut, the Password login page will appear filling the entire screen
- Enter an unused Password login and password you have been sent and click on "login" on the bottom right hand side of the screen
- Click on "start" and "continue" until the candidate details entry page appears and the test is ready to take
- At the end of the test click on the "finish" button
- Password Skills has a second part (Speaking and Listening modules), to take this enter the SAME test login and password used for part one
- Press the "Alt" + "F4" keys together on the keyboard to exit Internet Explorer

Password Test Results

It is recommended that Internet Explorer 9 or above is used to access the test results. To listen to the scripts from the Password Speaking module the PC used must have speakers or headphones. A minimum Internet bandwidth of 200kbps is recommended.

- Start Internet Explorer and navigate to the Password website [https:// englishlanguageTesting.co.uk](https://englishlanguageTesting.co.uk)
- Click on "Password Partners Area" at the bottom right, then click on the "Results Area".
- Enter your results login and password (this is different from the login and password used to run a test), then click "login".
- Search for the results you want by using the date range, test login, student name, date of birth, test location, student ID etc. fields.
- Click on "SEARCH". Your Password test results will appear on the screen.
- You can also download the results into a spreadsheet by clicking "DOWNLOAD TO EXCEL", and Password Writing module essays by clicking "DOWNLOAD ESSAYS TO EXCEL".
- Click on the icon  under "View Record" to see detailed test module results.
- To see / hear the scripts submitted from Password Writing and Speaking modules click on "VIEW", then "VIEW" again.
- If you are marking these modules or entering an overall score you will have an icon  under "Enter Score", click on it, enter the score and your name and click on "Save".
- If the Password Team are marking the modules, scores will be entered within a few days. If the Speaking module cannot be marked e.g. because the recording is inaudible, "N/A" will be entered.

- If the Speaking module can only be partially marked e.g. because later recordings are inaudible and the test taker has achieved a score but this may not reflect their highest level of ability the score will have "or above" appended.

There are three ways to print certificates:

- Click on "GET ALL CERTIFICATES" to print all that the search returned;
- Click on "DOWNLOAD" against a single result;
- Click on "GET CERTIFICATE" in the module detail view.

Click on "Logout" at the bottom of the page when you have finished.

Password test security

Password tests run "full screen". If the test taker accesses anything except the Password test (for example clicking on a pop up message, or using the Windows special key) the test will interrupt (stop until restarted). If this happens the test can be restarted by clicking on the "continue" button. The test will restart at the beginning and the test taker should "click through" completed Password test sections to the test section which was interrupted to complete the test. To minimise the chances of this happening, after the test taker has entered their details, the keyboard should be placed out of the way except when needed for the Writing module.

The most common difficulties when running Password tests are caused by

- Leaving insufficient time to set up and test PCs in advance of (trying to) run Password test(s)
- Failure to follow the instructions in this document
- Failing to contact the Password Team for help if this is needed
- Using an unsupported browser; Internet Explorer 9 or above is needed
- Using an unsupported operating system; Windows 7, 8 or 10 is needed
- Not running tests using Internet Explorer started from a desktop shortcut in full screen "kiosk" mode (as explained in these instructions)
- Failing to move keyboards out of the way when not required
- Having other programs running that generate "pop ups" or messages while the test is being taken
- Use of operating system software that is not up to date, usually because "automatic updates" is not working
- Using a PC that has some form of "virus" infection, in particular those causing the browser to redirect
- Failure to check the headphones and / or microphones before testing